

**PMLP'S INFO...**  
**24/7 Emergency:**  
**(978) 531-5975**

**Office Information:**  
 201 Warren St. Extension  
 Phone: (978) 531-5975  
 Hours: Weekdays  
 8:30 AM—4:30 PM

**Office Closings:**  
 April 20 Patriot's Day  
 May 25 Memorial Day

**Payment Options:**  
 PO Box 3648  
 Peabody, MA, 01961-3648

PMLP mail slot (right side of the front door) at 201 Warren St. Extension. Gate is open 8 AM—11 PM.

Main Library and Torigian Community Life Center during business hours.

**24 Hour Drop Box in the parking lot of:**  
 South Branch Library  
 West Branch Library  
 City Hall, Chestnut St. side

**Website:** www.PMLP.com

**Manager:** Glenn Trueira

**Board Members:**  
 Chairman Thomas Paras,  
 Robert Wheatley, Thomas D'Amato, Charles Bonfanti, and William Aylward

**Commission Meetings:** The PMLC is scheduled to meet at 6:30 PM on the 4th Thursday of each month during the school year, with the exception of November & December when the meetings are held on the 3rd Thursdays. Meetings are held in PMLP's McCarthy Auditorium. Please call us at (978) 531-5975 to confirm dates and times.

# Light Subjects

## Peabody Municipal Light Plant

### Spring 2015 Newsletter

*Community Owned. Not for Profit. It's Ours.*



**What is an Estimated Bill?** Occasionally, circumstances, such as inclement weather and snow, prevent our meter readers from reading your electric meter. If your electric meter has been estimated, this would be indicated towards the top right of your bill listed under "Type of Reading" (see example to the right). We estimate your bill based on the energy you've used in the past and other factors such as the time of year.

Estimated meter readings can be higher or lower than actual usage. However, bills self-correct in the next cycle, when the meter is read, ensuring you never pay for more energy than actually used. Thank you for your cooperation and understanding to this matter.

If you have any questions, please contact our Customer Service Department weekdays between 8:30 AM – 4:30 PM at 978-531-5975.

**Peabody Municipal Light Plant**  
 P.O. BOX 3648 • PEABODY, MA 01961-3648 • TEL: 978-531-5975

ACCOUNT NUMBER: 123456  
 NET DUE DISCOUNT DATE: 03/20/2015

JOHNN SMITH  
 123 MAIN STREET  
 PEABODY, MA 01960

TOTAL DUE: 126.20  
 NET DUE: 101.70

AMOUNT PAID: \_\_\_\_\_

PLEASE MAKE CHECK PAYABLE TO:  
**PMLP**  
 PEABODY MUNICIPAL LIGHT PLANT

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**Peabody Municipal Light Plant**  
 P.O. BOX 3648 • PEABODY, MA 01961-3648  
 (978) 531-5975 (accessible for emergencies 24 hours)

Office Hours  
 Monday - Friday  
 8:30 a.m. - 4:30 p.m.  
 (978) 531-5975

SERVICE TO: JOHNN SMITH  
 LOCATED AT: 123 MAIN STREET

ACCOUNT NO: 123456  
 METER NO: 186545  
 RATE: R  
 TYPE OF READING: **ESTIMATE**

Estimated reading

READING PERIOD	READINGS	MULTIPLIER	ENERGY USED (KWH)	KW DEMAND
FROM	TO	PRIOR	CURRENT	
1/26	2/27	32	19059	19889

MESSAGES: YOUR ELECTRIC BILL WAS CALCULATED AS FOLLOWS

Estimated Bill? Sometimes events, such as snow, prevent our meter readers from reading your meter. If your meter has been estimated, this would be indicated towards the top right of your bill under "Type of Reading." For information about estimated bills, please visit our website at www.pmlp.com or contact our Customer Service Department, weekdays between 8:30 AM - 4:30 PM at 978-531-5975. Thank you for your cooperation and understanding to this matter.

Current charges  
 100 KWH X .1660 = 16.60  
 730 KWH X .1451 = 105.92

Total Basic charge 122.52  
 PP&PCA 830 KWH X .00761 = 6.32  
 HYDRO power credit 2.64CR

Total current charge 126.20  
 Previous balance 114.27  
 Payment received 2/10/15 114.27CR  
 Adjustments .00  
 Balance forward 0.00

TOTAL DUE 126.20  
 20% Discount of basic charge 24.50CR  
 Net due if paid by 03/20/2015 101.70

AVERAGE DAILY KWH USED

YEAR	JAN	FEB	MAR	APR	MAY	JUN	JUL	AUG	SEP	OCT	NOV	DEC
2013	8	13	16	11	10	27	39	27	23	21	29	28
2014	33	33	31	24	19	24	38	32	27	24		59
2015	33	26										

IN ORDER TO RECEIVE THE PROMPT PAYMENT DISCOUNT YOUR PAYMENT MUST BE RECEIVED IN OUR OFFICE BY THE DATE SPECIFIED IN THE DISCOUNT DATE BOX. WE WILL NOT ACCEPT POSTMARKS AS PROOF OF RECEIPT

## PMLP in the Community...PMLP Community Relations Manager, Jennifer

Santoro (pictured far right), recently visited the West Memorial Elementary School with members of Healthy Peabody Collaborative and the Peabody Police Department as part of the Healthy Peabody Collaborative's Red Ribbon Week celebration.



Photo courtesy of Healthy Peabody Collaborative

Santoro, one of the representatives from the Rotary Club of Peabody, read and judged the Grade 4 essays that focused on positive and healthy living.

## PMLP Spring 2015 Employee Spotlight: Kevin Collins

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*Collins pictured above with his wife Julie and their sons, Colby, Cadence, and Casey*

**If you had to describe your work to a stranger on the street, what would you say?** As a Dispatcher, our division is the central point of communication for 24/7 operations for the Peabody Municipal Light Plant (PMLP). We work with the SCADA system, which is a computer-based system for collecting and analyzing real-time data to monitor and control equipment that deals with critical and time-sensitive materials and/or energy events. We also run the two gas turbines when needed.

*Collins pictured above with his twin sons, Casey and Colby*



*Collins, pictured above with his oldest son, Cadence*

### How long have you been with PMLP?

I started my career with PMLP in June 2009 as a meter reader and was promoted to a dispatcher in 2013.

**What is your favorite part of your job? What is the hardest?** Favorite part of my job is that two days are never the same—things are always changing. The hardest part of my job is balancing home life and work life since the dispatcher schedule is 24/7 and shifts are always changing.

**What activities do you enjoy?** I enjoy coaching my sons in Lacrosse (Peabody Tanners Youth Lacrosse), Little League Baseball (Peabody Little League), and Soccer (Peabody Youth Soccer). As of two years ago, I became the Director of Field Day at the South Memorial School and will continue while my kids still attend South School! Additionally, in September 2013, Allergy & Asthma Awareness Initiative (AAAI) of Peabody was founded, on which I serve as the VP of Operations. In addition to volunteering in the community, I also serve as the Vice President of the City of Peabody AFSCME Local 364 Union, as well as the Steward to the Union for the PMLP.



Know what's below.  
Call before you dig.



**April is Safe Digging Month...** Please remember that any movement or removal of earth, rock or material is considered excavation under Massachusetts law. **Homeowners and contractors are required to call Dig Safe at 811 or 888-344-7233 at least 72 business hours in advance of digging and mark the location they plan to dig with white markers or paint.** There is no cost to homeowners or contractors for using the service; Dig Safe is funded entirely by PMLP and other member utilities to promote public safety, protect utility services, and safeguard against property and environmental damages. **For more information about Dig Safe, visit [www.digsafe.com](http://www.digsafe.com).**

**PMLP Safety Tip...** Please be aware of stickers (pictured at right) on PMLP equipment in your area. For your safety, as well as the safety of PMLP Staff, please maintain clearances listed on the sticker.

<b>WARNING</b>		
 <b>HAZARDOUS VOLTAGE INSIDE.</b> Can shock, burn, or cause death. <b>KEEP OUT.</b> If open or unlocked immediately call Peabody Municipal Light Plant 978-531-5975.	 <b>ENERGIZED ELECTRICAL EQUIPMENT</b>  Maintain 6 ft. clearance on this side and 3 ft. on all other sides from fences, shrubs, and structures.	 <b>811 Dig Safe</b> MAINE FIRST ELECTRICAL CABLES BURIED IN THIS AREA. THREE FULL WORKING DAYS BEFORE YOU DIG CALL 1-888-DIG-SAFE
<b>ADVERTENCIA</b>		
<b>VOLTAJE PELIGROSO DENTRO.</b> Puede producir choques eléctricos, quemaduras, o causar la muerte. Manténgase alejado. Si está abierto, sin llave, o dañado, llame inmediatamente 978-531-5975.	<b>EQUIPO ELÉCTRICO ACTIVADO</b>  Por favor mantenga arbores y estructuras a 6 pies de distancia de la parte frontal y 3 pies de los otros lados.	<b>BAJO TIERRA CABLES DE ALTO VOLTAJE EN ESTA ÁREA. LLAMAR TRES DÍAS ANTES DE EMPEZAR CAVAR</b> 1-888-DIG-SAFE

**Conservation Tip...** Tune up your HVAC equipment yearly. Just as a tune-up for your car can improve your gas mileage, a yearly tune-up of your heating and cooling system can improve efficiency and comfort. Learn more, go to [www.energystar.gov](http://www.energystar.gov) and type in the search box: **Maintain your Equipment: A Checklist**